

PARTICIPATION AND SUPPORT OF THE LOCAL COMMUNITY

OUR COMMITMENT

The management of TROULIS ROYAL COLLECTION Hotels is committed to supporting and cooperating with the local community.

In particular, we are committed to operating our business in a way that helps preserve and promote the cultural heritage of the destination as well as the local economy.

We believe that maintaining an open dialogue with the local community is vital to ensure that we contribute to the well-being of local people and the environment they live in.

OUR GOALS

- Support initiatives and actions that improve the community.
- Supporting the local economy.
- Respect and protection of local culture, traditions and way of life.
- Support and protect access to essential resources and services.

WHAT WE DO TO ACHIEVE OUR GOALS

- We encourage our customers to explore the history, culture and traditions of the destination and our local community, as well as the local products and services available.
- We encourage our guests to support our work in the community through regular charity fundraisers and by inviting them to participate in our annual charity event.
- We provide our guests with guidance on how to behave more responsibly outside the hotel in their interactions with the locals, but also in relation to the local flora and fauna.
- We contribute to the maintenance of important cultural and spiritual monuments by making monetary donations every year, but also by encouraging our customers to visit them.
- Where possible, we prefer to source local products and services, as stated in our purchasing policy.
- We give priority to recruitment processes for staff who live permanently in the wider area, as stated in the human resources policy.
- We regularly assess the impact our business has on the local community and engage with affected stakeholders.

- We ensure that local people are treated fairly and equally by being in open communication with them through regular meetings with local bodies (local government, chambers, etc.) and residents' associations.
- We provide financial support to various local charities.
- As part of our hotel volunteer program, we provide our employees with the opportunity to take two days of their paid work time to support a local initiative/action of their choice.

At TROULIS ROYAL COLLECTION Hotels we are committed to helping and preserving the traditions and values of our local community and contributing to the development of local businesses.

For this reason, we have developed a policy of communication with local people and local businesses for all aspects of our organization, so that we can harmonize our relationships, to have sustainable and mutually beneficial relationships.

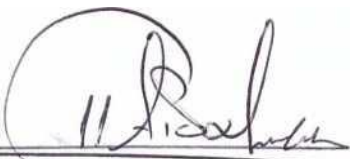
TROULIS ROYAL COLLECTION Hotels always buys from local farmers and commercial products for the possible operation of the plant. The hotel also uses grass clippings, branches and flowers to create compost for the crops to minimize environmental impact.

In terms of volunteering, the management meets annually with the local authorities and organizes volunteering days in order to keep the local streets and beaches clean.

In addition, the hotel organizes environmental activities such as helping to harvest local grapes, helping guests learn about local agriculture and volunteering.

To promote local businesses, TROULIS ROYAL COLLECTION Hotels has only local car rental companies and other local businessmen and restaurants.

Finally, the company considers local businesses first for product marketing and generally prefers local products in all aspects of its operations.



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