

ENVIRONMENTAL SUSTAINABILITY POLICE

OUR COMMITMENT

The senior management of TROULIS ROYAL COLLECTION Hotels understands the importance of environmental protection and is committed to managing the hotel's activities in a way that reduces and minimizes the negative impact on the environment.

OUR GOALS

To reduce carbon dioxide emissions, water use and waste generation by 20% before the end of October 2024 through the implementation of the following measures:

- Regular recording and monitoring of the amount of energy and water we use, as well as the waste produced.
- Installation of low-energy lighting, throughout our hotels.
- Installation of water flow restrictors on all faucets.
- Providing information to our customers' rooms on ways they can contribute to saving energy and water as well as how to recycle their waste.
- Introduction of a food waste composting system.
- Replacing single-use plastics with the supply of more sustainable products.
- Watering the gardens at night.

To minimize all forms of pollution from our business activities through the implementation of the following measures:

- Continuously reviewing and, where possible, replacing the cleaning chemicals we use with environmentally friendly substitutes.
- Replacing refrigerators with ozone-friendly appliances by the end of 2024.

To bring about a positive impact on the local biodiversity in our area by adopting the following measures:

- Planting endemic vegetation in our garden that will attract bees until the end of 2024.
- Participation in annual events to financially support a local animal protection program.

We regularly train all our staff and inform our customers, suppliers and partners to encourage them to help support our environmental management system and contribute to our progress.

At TROULIS ROYAL COLLECTION Hotels we are committed to working continuously to reduce all possible negative operational impacts on the environment that may be caused by the operation of our business.

At TROULIS ROYAL COLLECTION Hotels sustainable, responsible behavior is our priority. By finding innovative ways to do more with less, we aim to advance sustainability efforts and build resilience into our facilities in order to continue to positively impact the communities in which we operate.

Through collaboration with our suppliers, business partners and customers, we actively work to reduce environmental impact and risk to our business, focusing on critical areas such as carbon emissions, energy, food and beverage, indoor environmental quality, the supply chain, waste and water. In addition, we are committed to incorporating leading environmental practices and sustainability principles with the goal of:

- Conservation of natural resources
- Protecting the biodiversity of the ecosystem
- Guiding sustainable development
- Minimize waste and pollution
- Establishment and reporting of key environmental performance indicators
- Increase environmental awareness among our partners, customers, staff and local communities.

We recognize that achieving our goals will require many changes over time. However, we strongly believe that our sustainability efforts serve the interests of both current and future generations and are the foundation for long-term success.

So far, through our environmental policy we have achieved the following:

- The operation of our hotel complies with all applicable environmental laws and regulations.
- We measure and keep records of specific environmental indicators and regularly review our progress to monitor our environmental performance, identify potential errors and set targets for our continuous improvement.
- We establish annual training programs for our staff to help them understand the importance of their role in our purpose and in environmental and sustainability matters.
- Increase the environmental awareness of our customers to support our efforts.
- Communicate our efforts to the local community and encourage others to adapt and implement our environmental commitments.
- We aim to keep our paper consumption and waste for the 2023 tourist season very low by working with our suppliers to reduce packaging.

- We aim to keep our plastics and waste very low for the 2023 tourist season by encouraging our employees to reduce the size of plastic containers before disposing of them in the dedicated recycling bins.
- We organize meetings with representatives of the local community in order to discuss all possible environmental issues and impacts of our operation.
- We enhance our customers' environmental awareness through electronic updates in the application we use and in room reminders.

In addition, to achieve all of the above we present to you some of our sustainability actions.

Energy, Cooling and Heating

- Photocells detectors have been installed throughout the hotel.
- Window sensors have been installed throughout the hotel.
- We have installed thermal insulation window panels throughout the hotel.
- We reduce paper consumption by communicating exclusively via email.
- We install only lamps with led technology - light emitting diode, providing reduced energy consumption.
- We use the magnetic key cards as power supplies inside the room to stop all electrical installations except the refrigerator.

Water

- Our plants are anhydrous, with low water consumption.
- We installed water flow restrictors in faucets and showers, lower water levels in toilet bowls, and monitor potential leaks.
- We strengthen the environmental awareness of our customers through electronic updates and reminders to reduce consumption in bathrooms and WCs.

Waste

- We recycle all possible waste, such as cartons, glass, plastic, tins and aluminum.
- We use ecological toilet paper.
- We constantly communicate with our suppliers to minimize waste in paper boxes and prefer easily recyclable containers.
- We have a food waste program in our kitchen, in order to prepare the right amount of food to match the number of our guests, as this minimizes wastage

Difference

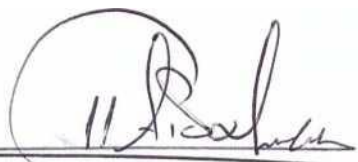
- We return all used batteries and recycle all electrical and electronic equipment.
- We recycle all used cooking oils.
- We compost cut flowers and some kitchen waste to rule out any chemicals in our farming.
- We only choose detergents that are environmentally friendly.
- We follow all the necessary regulations according to the sustainability law.
- Finally, we are constantly increasing the number of suppliers of local and traditional products as a measure to support our local agricultural economy.
- This policy is communicated internally and externally by posting it on notice boards and on our hotel website.

Through the utilization of the land for agricultural purposes the local community benefits financially from the employment of local people to cultivate the land and from the advertising and promotion of local quality products in foreign markets.

Through our activity people realize that tourism and agriculture are not necessarily two different aspects of the economy and are thereby encouraged to return to farming the land as a means of livelihood.

On the other hand, the quality of our produced products is highlighted by the growing demand of our visitors and proves that our activity is a successful means of promoting our culture through Greek gastronomy with respect for our environment.

Other benefits include reducing environmental pollution caused by transporting and packaging goods and composting organic waste for farming.



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General Manager

The Royal Blue Resort and Spa & The Royal Senses, Curio Collection by Hilton